



HOUSE RULES

Welcome to the OHANA Hotels & Resorts. We hope that you enjoy staying with us and have a memorable "Authentic Island Experience." We want to insure that your stay with us is safe, enjoyable and peaceful. With this in mind, we have established the following house rules and guidelines. In consideration of the well being of all our guests, we ask for your cooperation in adhering to the following.

Occupants of each unit shall be registered by signing a registration card with the hotel for that unit. This includes all visiting guests of the registered occupant.

Access to guest floors will only be granted to registered occupants and guests.

For all emergencies, contact the front desk immediately by dialing "0" (zero).

Occupants shall accompany young children in the room and on the lanai (balcony) at all times. Be sure to lock both the lanai and front doors at night and when leaving the room.

Keep all sound inside your unit and in common areas of the hotel to a level that does not disturb others.

Occupants will allow access to the unit or any portion therein to the hotel personnel or its representatives for the purpose of handling emergencies or security issues, evaluating, repairing, and routine maintenance of the unit, its structure and its common area.

It is the responsibility of the occupants to notify hotel management immediately following check in of any physical limitations or difficulties, which may reduce their ability to fully participate in an emergency evacuation.

All occupants with medical conditions requiring the use of syringes, medical devices, and/ or medicinal care, should notify hotel management immediately following check in.

Occupants shall not use or permit to bring into the hotel premises anything deemed hazardous to life, limb or property, such as: illegal controlled substances, weapons, gasoline, kerosene, naphthalene, or other combustibles or like nature, pesticides, gun powder, fireworks or other explosives.

Occupants shall not burn or ignite anything, including incense, candles, fireworks, pyrotechnics or any other combustible device in a guestroom or on hotel premises.

Occupants shall not consume alcohol in areas other than where it is allowed by the hotel. No alcohol consumption in corridors, stairways, parking area, etc. Police will be notified when minors are found to be consuming alcohol on any part of the hotel premises.

Occupants will not bring into the hotel or into guestrooms any plant or pet (except service animals).

All electrical equipment & furnishings provided in the unit will remain inside the unit. Only the hotel's balcony chairs and tables are allowed on the balcony.

Occupants shall smoke only in designated areas or where allowed. Hawaii State Law prohibits smoking in all public & common areas including guest rooms, lobbies, shops, restaurants, restrooms, elevators, corridors, stairways or lanais (balcony).

Occupants shall not tamper with the hotel's safety equipment, but rather follow all safety rules & emergency procedures of the hotel. A listing is provided in the Guest Directory.

Electrical equipment, hotplates, cooking apparatus, furniture or other items that were not provided by the hotel shall not be used in the unit or on property unless pre-approved in writing by hotel management.

Skateboards, bikes, roller skates, roller blades, and scooters are not to be used on hotel property. Surfboards may be taken to the unit or stored in our storage facility if available. Bicycles may be parked only in the designated areas.

Occupants shall not barbeque or have an open fire in any guest room or anywhere else on property other than designated cooking areas.

Occupants shall not hang, sit, climb or lean on balcony railing. Railing shall be kept clear of hanging items. Do not drop, throw or cause to fall any item from balcony.

A limited number of parking stalls are available to occupants for a daily fee. Parking patrons shall observe all policies of the hotel and parking vendor.

All vehicles in the hotel parking area must have a Hotel Parking pass visible in the vehicle. Please see the parking attendant for parking passes.

Personal belongings left behind after the occupants checked out will be stored for 45 days, and then they will be either disposed of or turned over to the police.

All occupants and guests who fail to comply with these house rules, or other hotel rules, or warnings, by hotel personnel or its representatives, maybe evicted by the hotel at its sole discretion.

Student Signature

Date

Please understand that these "House Rules" are intended to ensure that everyone at our hotel has a safe and enjoyable stay. Mahalo Nui Loa! (Thank you very much)